Instead, the family claims they had no choice but to turn to the nonprofit to help them find the missing teenager. The family raised questions about the systems used by Dallas Police and the American Airlines Center – and said more could have been done to find the 15-year-old girl sooner.

"The systems and organizations involved in this case continually failed the victim," a family attorney said. She should never have had contact with the man at the Mavericks game. The Dallas Police should have worked quickly to investigate leads and locate the teenager before she was trafficked to Oklahoma."

The victim's father said: "My daughter was missing in Dallas, this is a Dallas case, but they refused to open a case for her."

Dallas Police state that unless there are "involuntary" circumstances, missing juveniles are investigated as runaways.

The statement said that a report was included in a bulletin about the missing teen and was sent out to the department on April 11 – three days after her abduction.